

Trust Us to be There



The bottom line is a solid Business Continuity Plan proves to your customers and other interested parties that you to have a comprehensive, tested roadmap in place which allows you to continue to serve come what may.

Critical drivers that strengthen customer service include regulatory, contractual, and insurance obligations and pure common business sense. There are three overarching components to our Business Continuity Plan process:

Solution Overview

Analyze

- ✓ Identify and analyze specific risks
- ✓ Identify critical functions
- ✓ Report on Hazards, Impacts and Available Resources

Plan

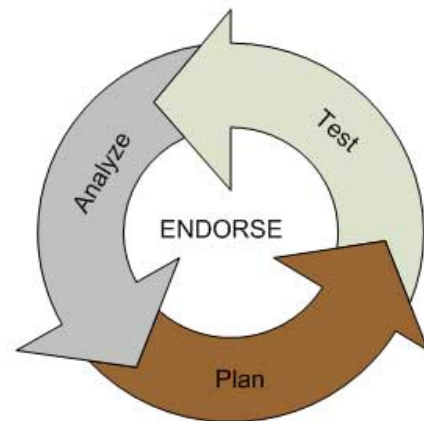
- ✓ Identify Regulatory and Audit Requirements
- ✓ Establish Objectives, Scope, Assumptions, Success Factors and Process
- ✓ Review Preliminary Findings with Key Individuals and Teams
- ✓ Draft Document
- ✓ Present Business Continuity Plan to Executive Management and Stakeholders

Test

- ✓ Evaluate teams and infrastructure for plan viability based on pre-established standards, goals and objectives
- ✓ Regularly update and exercise the plan with performance summary to executive management
- ✓ Exercise the plan quarterly, incorporating updated activities based on ongoing risk analysis, improved goals, and team and facility fitness

Endorse

- ✓ Audit and Report on Plan Strengths and Shortcomings and provide Recommendations as needed
- ✓ Deliver Annual Endorsement Report to Senior Management



IT-Lifeline's Business Recovery Center provides firms across business segments with a full range of IT continuity solutions—from plans to action—that ensure full recovery from natural or man-caused calamity, system failure, or unlawful or accidental intrusion. We offer a complete planning solution, including Business Continuity Planning, Pandemic Planning, and Life Safety Planning.